



Flash Rewards - Official Rules

Promotional Period

1. Hollywood Gaming at Mahoning Valley Race Course will conduct “Flash Rewards” beginning Monday, January 1, 2024 until Tuesday, December 31, 2024.
2. All times referred to throughout these rules are Eastern Standard Time (EST).

Eligibility

1. Eligible winners must be a PENN Play member or sign up at Player Services to become a PENN Play member.
2. Must be 21 years of age or older to obtain a PENN Play card.
3. No purchase necessary to receive a PENN Play card.
4. A valid government issued photo ID is required to verify age and identity.

Prizes

1. Prize and prize availability will vary.
2. Prizes may require action from recipient including minimum dining purchase for select dining offers.
3. Prizes include dining offers, gift cards, PENN Cash and gifts.
4. Prize expiration date may vary. Expiration date will be communicated via email, social media, kiosk voucher or app notification.
5. All flash rewards available while supplies last.
6. No PENN Bonus Play will be awarded in lieu of a gift.

General Rules

1. Participants agree to the use of his or her first name, city & state and photograph for advertising and promotional purposes without charge or additional compensation.
2. Any patrons on the Hollywood Mahoning Exclusion List are not eligible to participate in any promotional programs.
3. Employees of Hollywood Gaming at Mahoning Valley Race Course, its subsidiaries, affiliates, or parent companies, and those family members who reside in the same household are not eligible to participate in this promotion.
4. Hollywood Gaming at Mahoning Valley Race Course is not responsible for lost or stolen cards, cash, coupons, or lost/misdirected mail or email.
5. Program benefits are not transferable between patrons. Determination will be made at the sole discretion of Hollywood Gaming at Mahoning Valley Race Course.
6. Hollywood Gaming at Mahoning Valley Race Course may disqualify any person based upon fraud, dishonesty, and violation of program rules or other misconduct.
7. Hollywood Gaming at Mahoning Valley Race Course reserves the right to refuse complimentary redemptions if it is determined that the true cardholder is not present or that coupons or a complimentary reward has been changed, altered or tampered with in any way.
8. Use of the PENN Play card indicates acceptance of these Official Rules.
9. Any dispute or situation not covered by the above rules will be resolved by Management in a manner deemed by them to be the fairest outcome for all concerned. That decision shall be final and binding. In addition, Hollywood Gaming at Mahoning Valley Race Course reserves the right to change, modify or cancel this program at any time.
10. Any change or cancellation of the program must be approved by the Ohio Lottery Commission prior to the change or cancellation.
11. Winners are responsible for all applicable federal, state, and local taxes, title and licensing fees.



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12. In the event of a kiosk or technical malfunction/outage, Hollywood Gaming at Mahoning Valley Race Course reserves the right to temporarily discontinue the promotion until a reasonable solution has been determined and implemented. Any games or prizes being played or awarded at the time of the malfunction will be honored and resolved within twenty-four (24) hours. Hollywood Gaming at Mahoning Valley Race Course is not responsible for games not played due to the malfunction/outage and during the malfunction/outage period, as well as any subsequent prizes from those games. Prizes not redeemed during the malfunction period will be reviewed and awarded on a case-by-case basis at management's discretion. Program benefits are not transferable between patrons. Determination will be made at the sole discretion of Hollywood Gaming at Mahoning Valley Race Course.