



## **Gift Card Giveaway - Official Rules**

### **Promotional Period**

1. Hollywood Gaming at Mahoning Valley Race Course will conduct a "Gift Card Giveaway" on Monday, September 4, 2023.
2. This promotion will have one pick up time group from 11:00am-5:00pm.
3. Giveaway Date:
  - Monday, September 4, 2023
4. Invited guests can begin swiping their PENN Play card at marketing kiosks beginning at 10:00am to receive their gift voucher. Guests can redeem their voucher and pick up their gift card from the promotional area between 11:00am-5:00pm.
5. Valid one time during the promotion period.
6. HWMV management reserves the right to begin the giveaway early based upon patron volumes and extend the giveaway later based on patron volumes. The giveaway may be extended up to one (1) hour.
7. All times referred to throughout these rules are Eastern Standard Time (EST).

### **Eligibility**

1. Eligible PENN Play members will receive varying denominations of gift cards and will be invited by email and/or mail. Invitations and gift card value will be determined by historical level of play factors including but not limited to trip frequency, VLT machine denominations played, average bet, length of play, and length of time since last visit.
2. Only the guest whose name appears on the gift voucher will be able to pick up their gift. Guests must present their valid government issued photo I.D. upon request and kiosk voucher to pick up their gift.
3. Gifts will be available while supplies last. If inventory is depleted, guests will receive a backup gift at the marketing department's discretion. In the event gift inventory is depleted, PENN Bonus Play is excluded from being awarded as a backup gift.
4. Approximately two thousand five hundred (2,500) gifts will be available on the promotion date.

### **General Rules**

1. Participants agree to the use of his or her first name, city & state and photograph for advertising and promotional purposes without charge or additional compensation.
2. Any patrons on the Hollywood Mahoning Exclusion List are not eligible to participate in any promotional programs.
3. Employees of Hollywood Gaming at Mahoning Valley Race Course, its subsidiaries, affiliates, or parent companies, and those family members who reside in the same household are not eligible to participate in this promotion.
4. Hollywood Gaming at Mahoning Valley Race Course is not responsible for lost or stolen cards, cash, coupons, or lost/misdirected mail or email.
5. Program benefits are not transferable between patrons. Determination will be made at the sole discretion of Hollywood Gaming at Mahoning Valley Race Course.
6. Hollywood Gaming at Mahoning Valley Race Course may disqualify any person based upon fraud, dishonesty, and violation of program rules or other misconduct.
7. Hollywood Gaming at Mahoning Valley Race Course reserves the right to refuse complimentary redemptions if it is determined that the true cardholder is not present or that coupons or a complimentary reward has been changed, altered or tampered with in any way.
8. Use of the PENN Play card indicates acceptance of these Official Rules.



### **Gift Card Giveaway - Official Rules**

9. Any dispute or situation not covered by the above rules will be resolved by Management in a manner deemed by them to be the fairest outcome for all concerned. That decision shall be final and binding. In addition, Hollywood Gaming at Mahoning Valley Race Course reserves the right to change, modify or cancel this program at any time.
10. Any change or cancellation of the program must be approved by the Ohio Lottery Commission prior to the change or cancellation.
11. Winners are responsible for all applicable federal, state, and local taxes, title and licensing fees.
12. In the event of a kiosk or technical malfunction/outage, Hollywood Gaming at Mahoning Valley Race Course reserves the right to temporarily discontinue the promotion until a reasonable solution has been determined and implemented. Any games or prizes being played or awarded at the time of the malfunction will be honored and resolved within twenty-four (24) hours. Hollywood Gaming at Mahoning Valley Race Course is not responsible for games not played due to the malfunction/outage and during the malfunction/outage period, as well as any subsequent prizes from those games. Prizes not redeemed during the malfunction period will be reviewed and awarded on a case-by-case basis at management's discretion.