



## **Mystery Thursday - Official Rules**

### **Promotional Period**

1. Hollywood Gaming at Mahoning Valley Race Course will conduct a virtual "Mystery Thursday" promotion on Thursdays in September, beginning on September 7, 2023 at 6:00am and concluding on Thursday, September 28, 2023 at 11:59pm.
2. Invited guests will receive a mystery PENN Play Bonus that they can claim at a Marketing kiosk. The offer claimed through the Marketing kiosk will be valid on the following dates:
  - Thursday, September 7, 2023, 6:00am-11:59pm
  - Thursday, September 14, 2023, 6:00am-11:59pm
  - Thursday, September 21, 2023, 6:00am-11:59pm
  - Thursday, September 28, 2023, 6:00am-11:59pm
3. Guests will have from 6:00am until 11:59pm on each promotion date to claim and use their offer. Any offer that is not claimed at a Marketing kiosk and or used within the time frame of 6:00am-11:59pm will be forfeited.
4. PENN Bonus Play credits will be valid for the specific promotion date only and will expire at 11:59pm at the end of each promotional date (11:59pm on September 7, 11:59pm on September 14, 11:59pm on September 21, and 11:59pm on September 28, 2023).
5. All times referred to throughout these rules are Eastern Standard Time (EST).

### **Eligibility**

1. Must be a member of the PENN Play program.
2. Must be 21 years of age or older to obtain a PENN Play card.
3. No purchase necessary to receive a PENN Play card.
4. A valid government issued photo ID is required upon request to verify age and identity.
5. Eligible PENN Play members will be invited by mail or email and PENN Bonus Play offer will be determined by historical level of play factors including but not limited to trip frequency, VLT machine denominations played, average bet, length of play, and length of time since last visit.
6. Each invited guest will have one valid virtual mystery PENN Bonus Play bonus offer per promotion date.
7. In the event of a kiosk or technical malfunction/outage, Hollywood Gaming at Mahoning Valley Race Course reserves the right to temporarily discontinue the promotion until a reasonable solution has been determined and implemented. Any games or prizes being played or awarded at the time of the malfunction will be honored and resolved within twenty-four (24) hours. Hollywood Gaming at Mahoning Valley Race Course is not responsible for games not played due to the malfunction/outage and during the malfunction/outage period, as well as any subsequent prizes from those games. Prizes not redeemed during the malfunction period will be reviewed and awarded on a case-by-case basis at management's discretion.

### **General Rules**

1. Participants agree to the use of his or her first name, city & state and photograph for advertising and promotional purposes without charge or additional compensation.
2. PENN Bonus Play will expire at 11:59PM on each promotion date.
3. Any patrons on the Hollywood Mahoning Exclusion List are not eligible to participate in any promotional programs.
4. Employees of Hollywood Gaming at Mahoning Valley Race Course, its subsidiaries, affiliates, or parent companies, and those family members who reside in the same household are not eligible to participate in this promotion.



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5. Hollywood Gaming at Mahoning Valley Race Course is not responsible for lost or stolen cards, cash, coupons, or lost/misdirected mail or email.
6. Program benefits are not transferable between patrons. Determination will be made at the sole discretion of Hollywood Gaming at Mahoning Valley Race Course.
7. Hollywood Gaming at Mahoning Valley Race Course may disqualify any person based upon fraud, dishonesty, and violation of program rules or other misconduct.
8. Hollywood Gaming at Mahoning Valley Race Course reserves the right to refuse complimentary redemptions if it is determined that the true cardholder is not present or that coupons or a complimentary reward has been changed, altered or tampered with in any way.
9. Use of the PENN Play card indicates acceptance of these Official Rules.
10. Any dispute or situation not covered by the above rules will be resolved by Management in a manner deemed by them to be the fairest outcome for all concerned. That decision shall be final and binding. In addition, Hollywood Gaming at Mahoning Valley Race Course reserves the right to change, modify or cancel this program at any time.
11. Any change or cancellation of the program must be approved by the Ohio Lottery Commission prior to the change or cancellation.
12. Winners are responsible for all applicable federal, state, and local taxes, title and licensing fees.