

Spin That Symbol - Official Rules

Promotional Period

1. Hollywood Gaming at Mahoning Valley Race Course will conduct a “Spin That Symbol” promotion on Fridays in May, 2024.
2. The promotion will occur on the following dates:
 - Friday, May 3, 2024
 - Friday, May 10, 2024
 - Friday, May 17, 2024
 - Friday, May 24, 2024
 - Friday, May 31, 2024
3. Drawings will occur on each promotion date approximately every half hour from 6:00pm-9:00pm.
4. All times referred to throughout these rules are Eastern Standard Time (EST).

Eligibility

1. Open to all PENN Play members.
2. Must be 21 years of age or older to obtain a PENN Play card.
3. No purchase necessary to receive a PENN Play card.
4. A valid government issued photo ID must be shown upon request to verify age and identity.
5. Invited guests will receive one symbol via direct mail and/or email. This symbol will be valid for each drawing time on each promotion date.
6. All guests can earn fifty (50) tier points on the Monday prior to each Friday drawing to qualify for an earned symbol for the upcoming Friday drawings. One (1) of the twelve (12) spots on the prize wheel will be dedicated each week to the earned symbol which guests can earn each Monday prior to the Friday drawing which is valid only for the upcoming Friday drawing. Guests must claim their earned symbol by tapping the digital box under ‘Promotions’ at a marketing kiosk to activate for the upcoming Friday drawing. Guests can win multiple times on the earned symbol for the upcoming Friday drawing. The symbol earned each Monday is only valid for that upcoming Friday drawing. Guests can earn a symbol on the following dates:
 - Monday, April 29, 2024 from 6:00am-11:59pm
 - Monday, May 6, 2024 from 6:00am-11:59pm
 - Monday, May 13, 2024 from 6:00am-11:59pm
 - Monday, May 20, 2024 from 6:00am-11:59pm
 - Monday, May 27, 2024 from 6:00am-11:59pm
7. Eligible guests will be invited to this event through direct mail or email. Eligibility will be determined by historical level of play factors including but not limited to trip frequency, VLT machine denominations played, average bet, length of play and length of time since last visit.
8. Guests can win multiple times on their original symbol that was sent to them via mail and/or email.
9. There will be eleven (11) symbols to be mailed to invited guests. The prize wheel will contain twelve (12) symbols. The twelfth symbol will be the symbol guests can earn each week on the Monday prior to the Friday drawing date.
10. If an invited guest does not know their symbol, they can swipe at a marketing kiosk after the symbol is announced and the announcement is made to see if they won a prize. If a guest won a prize, they may claim it at the kiosk during the designated time.

Implementation & Prizes

1. Invited guests will be provided with one (1) symbol valid during the entire promotional period.

Spin That Symbol - Official Rules

2. Each promotional date, a prize wheel with twelve (12) different symbols will be spun by a marketing representative approximately every thirty (30) minutes beginning at 6:00pm and ending at 9:00pm.
3. The wheel must spin at least one full rotation for the spin to be valid.
4. The symbol which the prize wheel lands on will be the winning symbol for that spin and any guest who matches the wheel with their assigned symbol will be eligible to win fifty (\$50) PENN Bonus Play.
5. Guests who match their symbol to the symbol the prize wheel lands on can claim their prize at a marketing kiosk approximately 5 minutes after the prize wheel has been spun or when the announcement is made over the gaming floor PA system. Guests will have approximately sixty (60) minutes from the drawing hour to claim their prize (i.e. 6:00pm winners will be announced at approximately 6:05 have until approximately 7:05pm to claim).
6. Invited guests can win up to seven (7) times on the promotional day for a total of three hundred fifty (\$350) PENN Bonus Play.
7. PENN Bonus Play credits will be valid for thirty (30) days and expire at 11:59 pm on the final valid date.
8. PENN Bonus Play prizes are not subject to any federal, state, and local taxes.

General Rules

1. Participants agree to the use of his or her first name, city & state and photograph for advertising and promotional purposes without charge or additional compensation.
2. Persons on the Hollywood Mahoning Exclusion List are not eligible to participate in any promotional programs.
3. Employees of Hollywood Gaming at Mahoning Valley Race Course, its subsidiaries, affiliates, or parent companies, and those family members who reside in the same household are not eligible to participate in this promotion.
4. Hollywood Gaming at Mahoning Valley Race Course is not responsible for lost or stolen cards, cash, coupons, or lost/misdirected mail.
5. Program benefits are not transferable between patrons. Determination will be made at the sole discretion of Hollywood Gaming at Mahoning Valley Race Course.
6. Hollywood Gaming at Mahoning Valley Race Course may disqualify any person based upon fraud, dishonesty, and violation of program rules or other misconduct.
7. Hollywood Gaming at Mahoning Valley Race Course reserves the right to refuse complimentary redemptions if it is determined that the true cardholder is not present or that coupons or a complimentary reward has been changed, altered or tampered with in any way.
8. Use of the PENN Play card indicates acceptance of these Official Rules.
9. Any dispute or situation not covered by the above rules will be resolved by Management in a manner deemed by them to be the fairest outcome for all concerned. That decision shall be final and binding. In addition, Hollywood Gaming at Mahoning Valley Race Course reserves the right to change, modify or cancel this program at any time.
10. Any change or cancellation of the program must be approved by the Ohio Lottery Commission prior to the change or cancellation.
11. Winners are responsible for all applicable federal, state, and local taxes, title and licensing fees.
12. In the event of a kiosk or technical malfunction/outage, Hollywood Gaming at Mahoning Valley Race Course reserves the right to temporarily discontinue the promotion until a reasonable solution has been determined and implemented. Any games or prizes being played or awarded at the time of the malfunction will be honored and resolved within twenty-four (24) hours. Hollywood Gaming at Mahoning Valley Race Course is not responsible for games not played due to the malfunction/outage and during the malfunction/outage period, as well as any subsequent prizes from those games. Prizes not redeemed during the malfunction period will be reviewed and awarded on a case-by-case basis at management's discretion.